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Experience

Drexel University, College of Computing & Informatics

Philadelphia, PA

Student Assistant

September 2021 - Present

- Helping with faculty and student to diagnose software or hardware issues
- Providing technical support on-site or via remote-access systems
- Tracking and managing tickets in Remedy force
- Document knowledge in the form of knowledge base tech notes and articles

Feith System

Fort Washington, PA

Support Engineer

September 2019 – March 2020

- Diagnosed and identified solutions to resolve system issues
 - Documented technical knowledge in the form of notes and manuals
 - Worked desktop support tickets system to install and maintain client servers for 100 employees
 - Administered website using RedHat Linux and Apache Web Server
 - Developed software solution as independent to support internal team
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Project

CyWeb (Senior Project)

Developer – Drexel University

Fall 2020 – June 2021

- Built interactive website that allows users to search courses related to cybersecurity rules with a team of five
- Used beautiful soup in Python to collect course & role information and processed with Natural Language Processing (NLP)
- Built using HTML5/CSS, JavaScript, QARL

Version Checker

Developer – Feith System

September 2019 – March 2020

- Developed a utility that able to find all Feith software's directories in both Windows and Linux servers
- Utilized Java to observer the current versions in an easy list for all Feith software

Drexel Registration + (DRP)

Developer – Drexel University

January 2019 – March 2019

- An Android application that allows users to register courses and view class schedules
 - Used SQLite for storing incident records and users' information
 - Developed in Android Studio
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Education

Drexel University, College of Computing & Informatics

Philadelphia, PA

Master of Science in Data Science

Anticipated Graduation: June 2023

Cumulative GPA: 3.88

Drexel University, College of Computing & Informatics

Philadelphia, PA

Bachelor of Science in Computer Science, Minor in Data Science

Graduated 2021

Concentration in AI & Software Engineering

Cumulative GPA: 3.31

Skills

- Languages: Java, Python, HTML5/CSS, JavaScript (jQuery), SQL (Postgre SQL, MySQL)
- Framework: Vaddin, Spring, Junit Testing
- Tools: NetBeans, Git, Eclipse, Oracle, MS Visual Studio, Dreamweaver, Sitecore, JIRA, RemedyForce
- Cloud-Based Technologies: AWS, Docker, Google Cloud